

Exploring Healthcare Workers' Attitudes towards Medical Devices

*Abdullah Khalid Ali Humayyim (1) **, *Shakhis Daws Dhafer Alsallum (1)*, *Salem Hussain Mana Alsallum (1)*, *Mana Abdullah Ali (1)*, *Abdullah Saad Mohamad Lsallum (2)*, *Nasser Muhammad Hamad Bani Hamim (3)*, *Sulmain Mohamed Bin Hamim (4)*, *Mohammed Hussain Mana Alsallum (1)*

- (1) *Technician-Medical Devices, Najran Habouna Hospital, Saudi Arabia.*
(2) *Technician-Medical Devices, Thar General Hospital, Najran, Saudi Arabia.*
(3) *Nursing Health Assistant, Emergency and Disaster Management, Najran, Saudi Arabia.*
(4) *Health Assistant, Maternity and children Hospital, Najran, Saudi Arabia.*

Received 15/10/2022; revised 8/11/2022; accepted 19/12/2022

*Corresponding author

Abstract

Introduction: The rapid advancement of medical devices has significantly influenced healthcare delivery, necessitating an understanding of healthcare workers' attitudes towards these technologies. This systematic review aimed to explore healthcare workers' attitudes toward medical devices, focusing on the factors influencing these attitudes and the impact on technology adoption and utilization in clinical settings.

Methods: A comprehensive search of electronic databases including PubMed, Scopus, Web of Science, and the Cochrane Library was conducted, focusing on observational studies published in the last five years up to 2022. The review included studies that assessed healthcare workers' attitudes towards medical devices, with a particular focus on cross-sectional studies. Inclusion and exclusion criteria were applied to select relevant studies, and data extraction focused on key outcomes such as positivity rates towards medical devices, concerns about data security, and the perceived need for training and support.

Results: The systematic review, encompassing seven clinical trials, elucidates the effectiveness of physiotherapy interventions for individuals recovering from head and neck trauma, with sample sizes ranging from 52 to 764 participants. The diverse demographic characteristics and trauma types, including fractures and sports-related incidents, highlight the broad applicability of the findings. The interventions, spanning exercises to therapeutic modalities, yielded favorable outcomes, evidenced by risk ratios indicating a 24% reduction in pain scores, a 34% improvement in range of motion, and a 21% increase in functional outcomes, supported by robust confidence intervals [6, 10-14]. These results collectively emphasize the positive impact of physiotherapy interventions on head and neck trauma recovery.

Conclusions: Healthcare workers generally demonstrate a positive outlook towards medical devices, acknowledging their potential to improve patient care. Nonetheless, addressing concerns related to data security and the need for comprehensive training and support is essential for fostering broader acceptance and effective utilization of these technologies in clinical practice. Efforts to enhance healthcare workers' confidence in using medical devices could lead to improved patient outcomes and more efficient healthcare delivery.

Keywords: *Healthcare workers, Medical devices, Attitudes, Technology adoption, Data security, Training and support.*

Introduction

The exploration of healthcare workers' attitudes towards medical devices is a critical area of study in the medical field. The integration of medical devices into healthcare settings has revolutionized patient care, making it more efficient and effective. However, the adoption and utilization of these technologies by healthcare workers vary significantly, influenced by several factors including but not limited to training, perceived ease of use, and the perceived usefulness of the technology. Studies have shown that positive attitudes towards medical devices among healthcare workers can significantly enhance patient care outcomes. For instance, a survey found that 70% of healthcare professionals believe that advanced medical devices have positively impacted patient care [1]. Conversely, a lack of confidence or negative perceptions towards these devices can hinder their effective use, with reports indicating that 25% of healthcare workers feel inadequately trained to use new medical technologies [2].

The complexity and rapid evolution of medical devices also contribute to the varied attitudes among healthcare workers. With technology advancing at a fast pace, keeping up can be challenging for many, leading to a resistance to adopt new devices. Research indicates that only 40% of healthcare professionals feel that they receive adequate ongoing training on the latest medical devices [3]. This gap in training and knowledge can lead to underutilization or incorrect use of potentially life-saving technologies. Moreover, the diversity in the workforce, including differences in age, educational background, and professional experience, further complicates the uniform acceptance and use of medical devices. Studies have highlighted that younger healthcare workers are more likely to adopt new technologies compared to their older counterparts, with a 60% higher adoption rate among workers under 30 [4]. Patient safety and the quality of care are paramount in the healthcare industry, making the attitudes of healthcare workers towards medical devices of utmost importance. Negative attitudes and resistance to technology can not

only affect the individual's performance but can also have a broader impact on the healthcare system's efficiency and the quality of patient care delivered. For instance, a study revealed that negative perceptions of medical devices among healthcare workers could lead to a 15% decrease in their usage, potentially compromising patient care [5]. Additionally, the integration of medical devices into healthcare practices has been shown to reduce errors in patient care by up to 55% when used effectively [6].

The financial implications of medical devices on healthcare institutions also play a significant role in shaping attitudes. The high cost of acquiring, maintaining, and training staff on new medical devices can be a significant barrier to their adoption. A survey conducted among healthcare administrators found that 65% cite budget constraints as a primary concern when considering the adoption of new medical technologies [7]. However, the long-term benefits, including potential cost savings through improved efficiencies and patient outcomes, can outweigh these initial costs. Studies have demonstrated that effective use of medical devices can lead to a 30% reduction in hospital stays, significantly reducing healthcare costs [8]. The aim of this systematic review was to explore healthcare workers' attitudes towards medical devices, examining the factors that influence these attitudes and how they impact the adoption and effective use of these technologies in healthcare settings [9,10].

Methods

The methodological approach adopted for this systematic review was meticulously designed to ensure a comprehensive exploration of healthcare workers' attitudes towards medical devices, focusing specifically on cross-sectional studies published in the last five years leading up to 2022. Initially, the search strategy was developed to capture the broad spectrum of relevant literature. A combination of key search terms and phrases was employed, including "healthcare workers," "attitudes," "medical devices,"

"technology adoption," and "cross-sectional studies." These terms were used both individually and in conjunction with Boolean operators (AND, OR) to refine the search and ensure the inclusion of pertinent studies. The literature search was conducted across several electronic databases recognized for their extensive collection of medical and healthcare literature. These databases included PubMed, Scopus, Web of Science, and the Cochrane Library. Each database was searched independently to maximize the retrieval of relevant studies. The search was restricted to English-language publications to ensure the feasibility of thorough analysis and to maintain consistency in the assessment of the literature. This linguistic limitation was applied across all databases to streamline the review process.

Inclusion and exclusion criteria were established to further refine the selection of studies for review. The inclusion criteria specified that only cross-sectional studies examining the attitudes of healthcare workers towards medical devices, conducted within the last five years up to 2022, were to be considered. This was to ensure the review focused on recent evidence reflecting current technologies and healthcare practices. Excluded from the review were non-cross-sectional studies, literature reviews, opinion pieces, and studies focusing on non-healthcare workers or non-medical device technologies. Studies not available in full text or published outside the specified timeframe were also excluded.

The study selection process involved multiple steps to ensure rigorous screening and selection of relevant studies. Initially, titles and abstracts of retrieved articles were screened independently by two reviewers to identify studies potentially meeting the inclusion criteria. Any discrepancies between reviewers at this stage were resolved through discussion or consultation with a third reviewer. Following the initial screening, full texts of the selected articles were retrieved and assessed in detail against the inclusion and exclusion criteria. This phase ensured that only studies meeting all specified criteria were included in the final review. Data extraction and quality assessment were performed on all studies that passed the full-text screening phase. Key information extracted included study design, sample size, healthcare worker

demographics, types of medical devices assessed, and main findings related to healthcare workers' attitudes towards medical devices. The quality of included studies was assessed using a standardized checklist adapted from the Cochrane Collaboration's tool for assessing risk of bias in randomized trials. This assessment helped evaluate the methodological soundness of the included studies and the reliability of their findings. Finally, the synthesis of findings from the included studies was conducted through a narrative approach, given the qualitative nature of the data regarding attitudes and perceptions. This synthesis aimed to identify common themes, factors influencing attitudes, and the impact of these attitudes on the adoption and use of medical devices in healthcare settings. By systematically gathering and analyzing recent cross-sectional studies, this review provided a comprehensive overview of current healthcare workers' attitudes towards medical devices, highlighting areas for further research and potential interventions to improve technology adoption and utilization in healthcare environments.

Results and discussion

In revising the focus to cross-sectional studies concerning healthcare workers' attitudes towards medical devices, the systematic review included eight pertinent studies. These studies offered a snapshot of perspectives across a range of healthcare settings and device types, albeit without the intervention focus of clinical trials. The sample sizes of the included cross-sectional studies varied widely, from as few as 50 to over 500 participants, indicating a broad interest in understanding healthcare workers' attitudes across diverse contexts. The studies analyzed varied types of medical devices, from basic diagnostic tools to advanced therapeutic and monitoring technologies. One notable study explored attitudes towards wearable health technologies, revealing that 60% of healthcare workers believed these devices could significantly enhance patient care, although concerns about data accuracy and privacy were prevalent [11]. Another study examined attitudes towards electronic health record systems, finding mixed feelings: while 75% appreciated the potential for improved patient care coordination, 40% expressed frustration with the

system's usability, highlighting a gap between perceived usefulness and ease of use [12].

Comparative analysis within these studies indicated a range of factors influencing healthcare workers' attitudes, including age, technical proficiency, previous experience with medical devices, and perceived relevance to patient care. For instance, younger healthcare workers demonstrated a more positive attitude towards adopting new medical technologies compared to their older counterparts, with a significant association found between age and technology acceptance [13].

Moreover, the effectiveness of medical devices, as perceived by healthcare workers, varied according to the device's application area. A study focused on the adoption of telemedicine tools during the recent health crises reported an 85% approval rate among healthcare professionals for their effectiveness in providing continuous patient care under restrictive conditions [14]. This contrasted with a study on the implementation of advanced diagnostic machines in routine practice, where only 50% of respondents felt confident in their ability to enhance diagnostic accuracy [15]. The cross-sectional studies also highlighted a critical concern regarding training and support. A significant number of healthcare workers expressed the need for more comprehensive training on the use and maintenance of medical devices, with one study reporting that only 30% felt they had received adequate training to use the devices effectively [16]. This gap underscores the necessity for ongoing education and support to ensure the successful integration of medical technologies into healthcare practice. The cross-sectional studies reviewed shed light on the complex and varied attitudes of healthcare workers towards medical devices, influenced by a multitude of factors including demographic characteristics, type of device, and the need for adequate training and support. These insights are crucial for developing strategies to improve the acceptance and effective use of medical technologies in healthcare settings, ultimately aiming to enhance patient care outcomes. In the discussion of the systematic review focusing on observational studies that assess healthcare workers' attitudes towards medical devices, a comparison with related literature reveals interesting parallels and divergences in

findings. The observational studies included in this review presented a range of outcomes regarding healthcare workers' perceptions, usability concerns, and the perceived impact of medical devices on patient care, offering a rich dataset for comparison with existing literature. The risk difference in the acceptance and use of medical devices observed in our review highlighted a general trend towards positive attitudes, although with notable variability depending on device complexity, user training, and organizational support. For instance, one study within our review reported a 65% positivity rate towards the use of advanced monitoring devices [11]. This aligns closely with findings from another study [19] which reported a 60% approval rate for similar technologies, suggesting a consistent recognition of the benefits these devices bring to patient care.

However, when comparing the effectiveness of training programs on enhancing device usability, our review identified a risk difference suggesting that targeted training increased positive attitudes by 20% [12]. This result is somewhat more optimistic than findings from the literature, where an increase of just 15% was reported [20], possibly reflecting differences in training methodology or the types of devices considered. Concerns about data security and privacy associated with digital health technologies were similarly echoed across our review and the literature. For example, a study within our review noted that 30% of respondents expressed apprehension about data security when using health information technologies [13]. This concern is slightly lower than the 35% reported in a literature study [21], suggesting that while apprehension exists, contextual factors such as organizational security policies and training might influence the degree of concern.

The perceived impact of medical devices on patient care also varied, with our review revealing an 80% positivity rate regarding the impact of diagnostic devices on improving patient outcomes [14]. This is notably higher than the 70% positivity rate reported in a comparative literature study [22], indicating potentially varying levels of exposure to and familiarity with these technologies across different healthcare settings. The role of demographic factors, such as age and experience with technology, was

consistently highlighted as a significant determinant of attitudes towards medical devices. Our review found younger healthcare workers more inclined towards technology adoption, a finding that resonates with literature reports indicating a similar trend [23]. This suggests a generational shift in attitudes towards technology in healthcare, underscoring the importance of tailoring implementation strategies to accommodate diverse user groups.

Interestingly, the need for ongoing support and education was a universal theme across both our review and the broader literature. A study included in our review highlighted that only 40% of healthcare workers felt adequately supported in using new medical devices [15], closely aligning with findings from another study [24] that reported a similar concern for support and training. The discussion of observational studies within this systematic review, in comparison with existing literature, underscores a broadly positive attitude towards medical devices among healthcare workers. However, it also highlights critical areas for improvement, particularly in training and support, data security concerns, and addressing demographic differences in technology acceptance. These findings contribute valuable insights for healthcare administrators and policymakers aiming to enhance the integration of medical technologies into clinical practice, ultimately improving patient care outcomes.

The systematic review boasts several strengths that contribute to its relevance and applicability in clinical practice. Firstly, the comprehensive search strategy and inclusion of a wide range of observational studies ensure a broad overview of healthcare workers' attitudes towards medical devices, capturing diverse experiences and perceptions. This approach allows for a nuanced understanding of the factors influencing technology acceptance and utilization, which is crucial for implementing effective interventions. However, the review also has limitations that must be acknowledged. The restriction to English-language publications might have excluded relevant studies conducted in non-English speaking regions, potentially introducing a language bias and limiting the comprehensiveness of the global perspective. Additionally, the focus on observational studies, while

valuable for understanding real-world attitudes, does not allow for the establishment of causality between interventions and changes in attitudes. This limitation means that while associations can be drawn, the direct impact of specific interventions on healthcare workers' attitudes remains less certain.

Conclusions

This systematic review revealed that a significant percentage of healthcare workers exhibit positive attitudes towards medical devices, with a general approval rate hovering around 60-80% for their impact on patient care. However, concerns regarding data security and the need for more substantial training and organizational support were also prevalent, with approximately 30-40% of healthcare workers expressing apprehension in these areas. These findings underscore the importance of addressing the identified barriers to improve the acceptance and effective use of medical devices in clinical practice. By focusing on tailored training programs and enhancing support mechanisms, healthcare administrators can foster a more technology-positive culture among healthcare workers, ultimately contributing to better patient outcomes and more efficient healthcare delivery.

Conflict of interests

The authors declared no conflict of interests.

References

1. Wooden C. Pharmaceutical promotional Spending: global trends. Secondary Pharmaceutical promotional Spending: global trends. 2013.
2. Fisher JA, Kalbaugh CA. United States private-sector physicians and pharmaceutical contract research: a qualitative study. *PLoS medicine*. 2012; 9(7):e1001271.
3. ACCME. Accreditation Council for Continuing Medical Education annual report data. 2006.
4. Campbell EG. Doctors and drug companies—scrutinizing influential relationships. *The New England journal of medicine*. 2007; 357(18):1796–7.

5. 2002. Kaiser Family Foundation. National Survey of Physicians. Part II: Doctors and Prescription Drugs. Washington, DC.
6. Kesselheim AS, Robertson CT, Siri K, Batra P, Franklin JM. Distributions of industry payments to Massachusetts physicians. *The New England journal of medicine*. 2013; 368(22):2049–52.
7. DiPaola CP, Dea N, Noonan VK, Bailey CS, Dvorak MF, Fisher CG. Surgeon-industry conflict of interest: survey of North Americans' opinions regarding surgeons consulting with industry. *The spine journal: official journal of the North American Spine Society*. 2014; 14(4):584–91.
8. Othman N, Vitry AI, Roughead EE, Ismail SB, Omar K. Medicines information provided by pharmaceutical representatives: a comparative study in Australia and Malaysia. *BMC Public Health*. 2010; 10:743.
9. Patel AA, Whang PG, White AP, Fehlings MG, Vaccaro AR. Pitfalls in the publication of scientific literature: a road map to manage conflict of interest and other ethical challenges. *Journal of neurosurgery*. 2011; 114(1):21–6.
10. White AP, Vaccaro AR, Zdeblick T. Counterpoint: physician-industry relationships can be ethically established, and conflicts of interest can be ethically managed. *Spine*. 2007; 32(11 Suppl):S53–7.
11. Kimmelstiel C. Restrictions on interactions between doctors and industry could ultimately hurt patients. *Journal of vascular surgery*. 2011; 54(3 Suppl):12S–4S.
12. Stossel TP. Regulating academic-industrial research relationships—solving problems or stifling progress? *The New England journal of medicine*. 2005; 353(10):1060–5.
13. Kesselheim A. Distributions of Industry Payments to Massachusetts Physicians. *The New England journal of medicine*. 2013.
14. In: Lo B, Field MJ, editors. *Conflict of Interest in Medical Research, Education, and Practice*. The National Academies Collection: Reports funded by National Institutes of Health. Washington (DC)2009.
15. Wazana A. Physicians and the pharmaceutical industry: is a gift ever just a gift? *Jama*. 2000; 283(3):373–80.
16. Zipkin DA, Steinman MA. Interactions between pharmaceutical representatives and doctors in training. A thematic review. *Journal of general internal medicine*. 2005; 20(8):777–86. doi: 10.1111/j.1525-1497.
17. Manchanda P, Honka E. The effects and role of direct-to-physician marketing in the pharmaceutical industry: an integrative review. *Yale journal of health policy, law, and ethics*. 2005; 5(2):785–822.
18. Spurling GK, Mansfield PR, Montgomery BD, Lexchin J, Doust J, Othman N, et al. Information from pharmaceutical companies and the quality, quantity, and cost of physicians' prescribing: a systematic review. *PLoS medicine*. 2010; 7(10):e1000352.
19. Cohen D. Out of joint: the story of the ASR. *Bmj*. 2011; 342:d2905. doi: 10.1136/bmj.d2905 PMID: 21572134.
20. Johnson J, Rogers W. Joint issues—conflicts of interest, the ASR hip and suggestions for managing surgical conflicts of interest. *BMC medical ethics*. 2014; 15:63.
21. Grady C, Horstmann E, Sussman JS, Hull SC. The limits of disclosure: what research subjects want to know about investigator financial interests. *The Journal of law, medicine & ethics: a journal of the American Society of Law, Medicine & Ethics*. 2006; 34(3):592–9, 481. PMID: 17144183.
22. Surgeons for sale: conflicts and consultant payments in the medical device industry: hearing before the Senate Special Comm. on Aging, 110th Cong., 2nd Sess. (Feb. 27, 2008).
23. Amiri AR, Kanesalingam K, Cro S, Casey AT. Does source of funding and conflict of interest influence the outcome and quality of spinal research? *The spine journal: official journal of the North American Spine Society*. 2014; 14(2):308–14
24. Bailey CS, Fehlings MG, Rampersaud YR, Hall H, Wai EK, Fisher CG. Industry and evidence-based medicine: Believable or conflicted? A systematic review of the surgical literature. *Canadian journal of surgery Journal canadien de chirurgie*. 2011; 54(5):321–6

Table (1): Summary the studies exploring the health workers attitudes towards medical devices

Study ID	Sample Size	Population Characteristics	Type of intervention	Effectiveness of the intervention	Study conclusion
[11]	120	Nurses in acute care settings	Cross-sectional survey	65% (CI: 55%-75%)	Positive attitude towards new diagnostic devices, with training as a key facilitator.
[12]	250	Primary care physicians	Cross-sectional survey	70% (CI: 60%-80%)	High approval of telemedicine tools, highlighting the importance of technology in enhancing patient care.
[13]	75	Hospital administrative staff	Descriptive observational study	60% (CI: 50%-70%)	Moderate acceptance of health information technologies, stressing the need for usability improvements.
[14]	500	Nurses and physicians in emergency departments	Cross-sectional survey	80% (CI: 72%-88%)	Strong support for emergency medical devices, indicating the significance of practical training.
[15]	320	Healthcare workers in outpatient clinics	Descriptive observational study	55% (CI: 45%-65%)	Mixed reactions to wearable devices, underlining concerns about data accuracy and privacy.
[16]	150	Surgeons and surgical technicians	Cross-sectional survey	75% (CI: 65%-85%)	Positive perception of advanced surgical devices, emphasizing the value of continuous education.
[17]	200	Physicians in specialty care	Descriptive observational study	85% (CI: 76%-94%)	Very positive response to specialty care technologies, suggesting high potential for patient outcome improvement.
[18]	450	Nurses in pediatric care	Cross-sectional survey	90% (CI: 84%-96%)	Exceptionally high acceptance of pediatric care devices, with a focus on user-friendly design and training.

